

**Employment at World Tourism Organization (UNWTO)  
Regional Support Office for Asia and the Pacific (RSOAP)**

**Position Title:** Deputy Manager for Program and Public Relations

**Office:** UNWTO Regional Support Office for Asia and the Pacific

**Contracting Organization:** The Asia-Pacific Tourism Exchange Center

**Duty Station:** Nara, Japan

**Deadline for Application:** 5 May 2021(JST)

**Approximate Start Date:** Mid-June 2021 (negotiable)

**Duration:** This position is open for recruitment for a period of two years and may be subject to extension.

**Office Background:**

UNWTO Regional Support Office for Asia and the Pacific (RSOAP) was established in Osaka on 26 June 1995, with the approval of the UNWTO General Assembly, in order to coordinate tourism promotion and development efforts in Asia and the Pacific. The office moved to Nara, Japan, in December 2012. UNWTO RSOAP plans and implements its activities under the supervision of UNWTO Regional Department for Asia and the Pacific (RDAP) located in Madrid, Spain.

**Main Responsibilities:**

Serve as a Deputy Manager for projects by planning, coordinating, and managing the implementation of UNWTO's activities and research in Asia and the Pacific under the direct supervision of the Deputy Chief, the Manager of Programme and International Affairs of UNWTO RSOAP, as well as the Director of UNWTO Regional Department for Asia and the Pacific (UNWTO RDAP). The incumbent's work will include, but is not limited, to the following activities:

- Manage research on tourism issues, this includes the development of concept notes, drafting agreements, managing consultants, coordinating the publication process, and being responsible for the quality of the final product;
- Plan technical assistance projects to Asia Pacific Member States;
- Serve as a focal point promoting communication between UNWTO Headquarters, Member States, and UNWTO Affiliate Members;
- Prepare and engage in thematic lectures and presentations domestically and abroad;
- Provide event logistics support (i.e. program development, drafting invitations, speaker research, travel arrangements, and on-site event management, among others.);
- Develop event and activity concepts and corresponding materials in line with UNWTO standards;
- Actively collaborate with other UN agencies, NGOs, and universities in the region;
- Represent UNWTO RSOAP at official events;
- Draft articles for the APTEC newsletter distributed in Japan;
- Select UNWTO research publications for translation and dissemination to stakeholders in Japan;
- Other duties as assigned.

**Qualifications and Requirements:**

- An advanced university degree (Masters' degree or equivalent) in tourism, hospitality management, business administration, communications, urban planning, sustainability, environmental studies, public policy or other related fields is desirable. A bachelor's degree in combination with qualifying work experience may be accepted in lieu of an advanced university degree.
- At least 2 years of work experience in a related field.

**Languages:**

- English as a native language.
- Knowledge of Japanese is an asset.

**Computer Skills:**

- Computer literacy in Microsoft Office software.

**Other Skills and Competencies:**

- Knowledge and understanding of tourism and sustainable development theories, concepts, and approaches;
- Strong writing and editing skills in English;
- Strong planning and organizational skills;
- Time and project management skills;
- Excellent internal and external communicator;
- Comfort with public speaking;
- Flexibility and willingness to travel internationally;
- Ability to work harmoniously in a multi-cultural environment, and independently with minimal supervision;
- Adaptability to the way of life in the Japanese provincial city of Nara, located 40 minutes away from Kyoto and Osaka, and 1 hour away from Kobe by train.

**Application Procedure:**

Interested applicants should send by email a cover letter and a resume which includes one referee to Ms. Hiroko Suzuki, Deputy Chief, at [recruit@unwto-ap.org](mailto:recruit@unwto-ap.org)

**Remuneration and Other Conditions:**

- EUR 30,000/ year
  - ※Figure is subject to change by the fluctuation of currency rate.
  - ※Figure includes mandatory Japanese Social Insurance
- Rent subsidy is available

Overtime will be covered separately

- Telecommuting can be discussed
- Travel Expenses will be covered in Japan
- Working hours: Monday through Friday 9:00 am – 5:45pm.
- Vacation: 20 days/ year in addition to national holidays.
- Contract term: Initial contract term is 2 years with the possibility of 1 year extension.
- Travel Expenses from country of origin to Japan will be covered including quarantine accommodation fee

**Contracting Organization:**

Note: This is not a UN position. The Asia-Pacific Tourism Exchange Center (APTEC) is the supporting body of UNWTO RSOAP and serves as the only contracting body for this position. All hiring procedures are done independently by APTEC and they follow Japanese employment laws. APTEC is an incorporated foundation under the Act on General Incorporated Associations and General Incorporated Foundation.

*There is no guarantee either that the initial contract will be renewed or that a career appointment within UNWTO HQ will subsequently be offered.*

**What international staff is saying about this post?**

“This job has provided me with an opportunity to engage and collaborate with tourism professionals from across the globe. In particular it allowed me to extend and further cement working relationships with various regional counterparts. It gave me a platform to further advocate for sustainable tourism practices.

This job allowed to gain an insight into fascinating and innovative research to understand more about the tourism industry and through this, the expertise to better become a tourism professional.

I got to visit places which I had never before visited. I have had the chance to work in an international environment with great colleagues. And it gave me a once in a lifetime opportunity to experience and be immersed in Japanese culture.”

~Alcinda from Papua New Guinea~

“This job has transformed my life, both personally and professionally. I have had the opportunity to engage with people from places I had never heard of and visited destinations and sites I had only seen in travel magazines. ? I have also had a chance to collaborate with amazing colleagues from all walks of life and corners of the world, and heard about their fascinating research and expertise.

It is true what they say: “tourism is much more than you image” and this job gave me the chance to understand this concept; to become a better tourism professional, and a more understanding and informed traveler.”

~Ariana from United States of America~